

# Smiles Redemption Form

1. Please complete required fields of this form in BLOCK LETTERS. All personal particulars are necessary in order to process your request(s).
2. Fax the completed redemption form to 1800-300-3333, or simply hand it to the cashier at any Esso service station.
3. Please allow up to 3 weeks for processing of rewards redemption and 6 weeks for Smiles Points conversion to Asia Miles™, CitiDollars or LinkPoints.

## Example

	Code	Description	Qty	Smiles Points
1	DVCJ03	\$30 Crystal Jade Voucher	2	1,800
2	SVBD36	\$50 Best Denki Voucher	1	1,600
3	SVRS42	\$100 Robinsons Voucher	1	2,800
			Total	6,200

Name

NRIC/Passport No.  Sex  M  F

Address   
 Postal Code

Tel (H)  (O)  (HP)

Card No.

Please deduct  Smiles Points from my card for the rewards redemption below.

## Second Smiles member (applicable if pooling Smiles Points for rewards redemption):

Name

NRIC/Passport No.  Sex  M  F

Card No.

Please deduct  Smiles Points from my card for the rewards redemption below.

## Rewards Redemption:

	Code	Description	Qty	Smiles Points
1				
2				
3				
			Total	

## Smiles Points Conversion:

Smiles Points converted to alliance programmes' points will be governed by the respective alliance programmes' terms and conditions, including their points validity period.

## Smiles Points conversion to Asia Miles™



Please indicate your request for Smiles Points conversion by ticking (✓) one of the boxes below:

Yes, please arrange auto-conversion of my Smiles Points balance to Asia Miles™ at the end of each month. No minimum conversion required. (code: AOAM02)

Yes, I want to convert  Smiles Points to Asia Miles™.

For flexi-conversion, Smiles Points can be converted to Asia Miles™ (in blocks of 150 Smiles Points only) upon each Smiles Point conversion request. (code: AOAM03)

Please convert my Smiles Points to my Asia Miles™ membership account:

-  -

## Smiles Points conversion to CitiDollars



Yes, I want to convert  Smiles Points to CitiDollars.

For flexi-conversion, Smiles Points can be converted to CitiDollars (in blocks of 150 Smiles Points only) upon each Smiles Point conversion request. (code: AOCP01)

Please convert my Smiles Points to my Citibank basic Visa/MasterCard card account:

-  -  -

## Smiles Points conversion to LinkPoints



Please indicate your request for Smiles Points conversion by ticking (✓) one of the boxes below:

Yes, please arrange auto-conversion of my Smiles Points balance to LinkPoints on a weekly basis. No minimum conversion required. (code: AOLP04)

Yes, I want to convert  Smiles Points to LinkPoints.

For flexi-conversion, Smiles Points can be converted to LinkPoints (in blocks of 500 Smiles Points only) upon each Smiles Point conversion request. (code: AOLP05)

NRIC Number (Mandatory Field)

Signature of Smiles member / Date

Signature of 2nd Smiles member / Date  
(points pooling for rewards redemption only)

