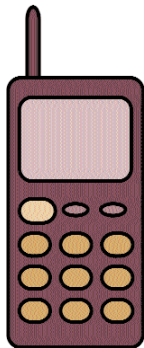


ExxonMobil

neighbor to neighbor



While the Community Alert (CAL) System will alert you of actions to take in an emergency, there are now three ways for you to be notified about operations at Baton Rouge ExxonMobil sites.

1. AUTO DIALER

ExxonMobil calls you and your neighbors if there is a non-emergency situation at one of the ExxonMobil sites near you.

When is it used?

The Auto Dialer is used when there is a non-emergency situation at an ExxonMobil site that would likely be observed by and of interest to our neighbors. These incidents might include current or upcoming flaring, or a follow-up to emergency events. This system is normally only used during waking hours (6 a.m. to 9:30 p.m.).

How does it work?

You will receive a recorded phone message from ExxonMobil Public Affairs. The phone call will include the current date, time and information. You will not be required to take any action.

2. CONTACT NUMBERS

You can call ExxonMobil Baton Rouge with a question or comment about non-emergency site operations, policies or programs that requires a response.

When is it used?

You can call any Baton Rouge site during normal business hours for reasons that aren't urgent. Use

this system for non-emergency but noticeable site operations such as flaring or to report an odor. You can also call to inquire about neighborhood concerns, volunteer programs and employment procedures.

How does it work?

You can call the following numbers at the site nearest you, and someone will return your call by the next business day:

CHEMICAL PLANT AND REFINERY:
225/977-8393

BATON ROUGE POLYOLEFINS PLANT:
225/977-9281

BATON ROUGE PLASTICS PLANT:
225/977-6211

BATON ROUGE RESIN FINISHING PLANT:
225/977-2540.

3. CALL-IN INFORMATION LINE

This new feature will provide non-emergency site operations information, such as flaring, that is likely to be observed or of interest to our neighbors.

When is it used?

The advantages of the new information line are that it will operate 24 hours a day, seven days a week and provide information about operations. Neighbors may call anytime to hear a recorded message. When operations are normal, that information will be stated on the recorded message.

How does it work?

Neighbors call 977-0410 and listen to the recorded message.