

Taking Stock

ExxonMobil Basestocks newsletter

Issue 13 | December 2020

A message from ExxonMobil Basestocks

We know that this is a challenging time for all. The safety of our people and the continuity of reliable services to our customers is of the utmost importance. Many of us are working remotely, and trying to keep up with the rapidly-changing business environment.

The good news is that at ExxonMobil, we have a robust playbook to manage this risk and continue to deliver on our customer commitments. The regional customer care teams are working 24/7 to ensure on-time and on-specification product deliveries.

We've been able to keep our people safe, and our critical operations running. We are working hard to supply our customers in a very challenging environment.

As countries around the world strive to mitigate health risk and stabilize their economies, we continue to strive to be the reliable base stocks supplier of choice.

Best regards,

James Sagar

Global Supply Chain Manager, Basestocks and Specialties

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Expert insights

Advanced EHC Group II/II+ base stocks offer excellent resistance to oxidation.

Learn how the results of recent CEC L-109 bio-diesel oxidation bench testing demonstrate the advantages of blends of EHC base stocks.

[See the results](#)



Video

Why Group I is here to stay

Group I base stocks will continue to see popularity in applications that benefit from the solvency and higher viscosity it provides. Watch the latest Knowledge Base video to learn about the range of uses for Group I.

[Watch now](#)

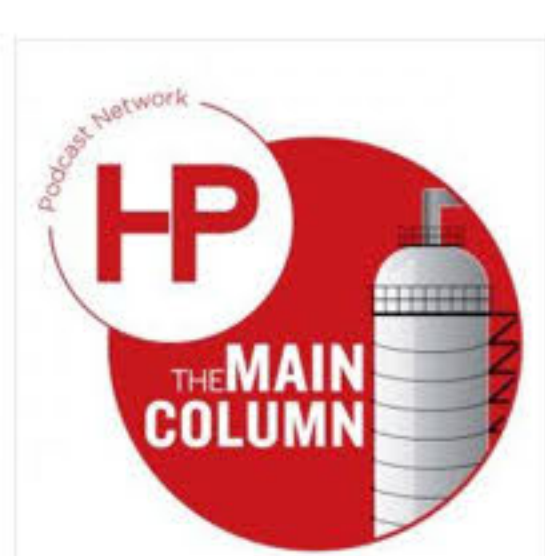


Features

ExxonMobil's multi-dimensional approach to customer service

Meeting the varied needs of customers often involves a team of people working closely together. Senior Customer Service Professional, Sonia Orsucci, talks about how order fulfillment is about focusing on the customer.

[Read the interview](#)



Podcast

The latest on the base stock market with Rick Dougherty

In the latest podcast from Hydrocarbon Processing, Rick Dougherty, Chief of Basestocks and Specialties Engineer, discusses the base stock market, the base stocks interchange, and OEM (original equipment manufacturer) specifications and much more.

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